

Quality Management

Patient Safety Functions

Patient Safety

PSR Data
NPSG
FMEA
Sentinel Event
QA Inquiry
Falls*

Quality Mgmt & Patient Care Assess't Cmtes
Systems Issues
Processes

Survey Readiness

Survey & Mock Findings
Tracer Teams
EoC Rounds
CAR Data

Performance Improvement

Oryx
Team STEPPS
PfP
RRT*

CCQAS

Medical Staff Services

Credentialing
Privileging
PSV

Risk Management

ACDU Deaths
Reviews & Recommendations
PCEs & Claims Paid

Patient Relations

TRISS/TROSS
Local Surveys
Patient Feedback

Utilization Review*

LOS
Unplanned Elev
Unplanned Admits
Unplanned Re-Admits
Unplanned to MOR Etc.

Clinical Performance

ECOMS

Infect. Ctrl Cmte
Med Rec Cmte
Blood U Rev Cte
Surg Case Rev*
OOIP
Resuscitation
Behavior Mgmt*
P&T
CPG Compliance*
Results of Autopsy

ECONS

P.C.T.
Restraint
Seclusion
Competency
Falls
Skin Breakdown
Pain Mgmt

Infection Control

Hand Hyg
DAI
SSI
MDRO
HLD

Disease Mgmt

HEDIS

Pharmacy

ADEs
Medication
Events Data

Surgery

NSQIP
CTS DBase

Lab

CAP
CDA
AABB

Maternal Child

NPIC

Walter Reed National Military Medical Center

Quality System Macro-Level Diagram

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Medication Management Function Team
MMFT Tracers
Med Mgmt Data

Quality Council
Selects Measures
Establishes Targets
Measures & Analyzes Performance
Accurately Defines Organization's Position
Charters Initiatives

Recommendations

Approves, Disapproves, Amends

Board Of Directors' Quality Forum

Staffing Effectiveness*
HR Indicators
Clinical/Service Indicators

Clinical Learning Env. Review (CLER)*
HS Integration
TOC
Supervision
Fatigue

Patient Flow Sub Cmte*
Avail Beds
Throughput
Safety of Holding Areas
Efficiency of Support Svcs